

IRONMIND IQ

Enterprise Legal Stack

Complete Legal Documentation — Version 3.0

This document constitutes the complete and binding legal framework governing the IronMind IQ mobile application and all related services. It contains six integrated legal instruments: Terms of Service, Privacy Policy, End User License Agreement (EULA), Subscription and Billing Terms, Intellectual Property Policy, and Final Provisions. All instruments are effective simultaneously and must be read as a unified agreement. Version 3.0 reflects the updated no-registration model. IronMind IQ does not require users to create an account or provide personal information to access the Service. All subscriptions are managed anonymously through Apple In-App Purchase and Google Play Billing.

Effective Date: April 26, 2026 | Version 3.0

Operator: IronMind IQ, LLC | Madisonville, Kentucky, USA

Contact: admin@ironmindiq.com | ironmindiq.com

BY DOWNLOADING, INSTALLING, OR USING IRONMIND IQ IN ANY MANNER, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE LEGALLY BOUND BY THIS ENTIRE DOCUMENT. IF YOU DO NOT AGREE, DO NOT USE THIS APPLICATION.

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SECTION 1

Acceptance of Terms and Agreement Formation

These Terms of Service ('Terms'), together with the Privacy Policy, End User License Agreement, Subscription and Billing Terms, Intellectual Property Policy, and Final Provisions contained herein (collectively, the 'Agreement'), constitute a legally binding contract between you ('User,' 'you,' or 'your') and IronMind IQ, LLC ('IronMind IQ,' 'Company,' 'we,' 'our,' or 'us'), a limited liability company organized under the laws of the Commonwealth of Kentucky, United States of America.

You accept and agree to be bound by this Agreement by taking any of the following actions: (a) downloading or installing the IronMind IQ application; (b) clicking 'I Agree,' 'Accept,' or similar affirmative button; (c) accessing or using any feature of the Service; or (d) continuing to use the Service after being notified of changes to this Agreement. If you do not agree to all terms of this Agreement, you must immediately cease all use of the Service and uninstall the application.

Electronic Agreement Notice

This Agreement is entered into electronically. You acknowledge that electronic agreements are valid and enforceable to the same extent as written agreements signed in ink, pursuant to the Electronic Signatures in Global and National Commerce Act (E-SIGN Act), 15 U.S.C. § 7001 et seq., and applicable state electronic signature laws.

SECTION 2

Eligibility Requirements

- 2.1. Age Requirement.** You must be at least eighteen (18) years of age to use the Service. By using the Service, you represent and warrant that you are at least 18 years old. If you are between the ages of 13 and 17, you may only use the Service under the direct supervision and with the express consent of a parent or legal guardian who agrees to be bound by this Agreement on your behalf. The parent or legal guardian assumes full legal responsibility for the minor's use of the Service.
- 2.2. Capacity.** You represent and warrant that you have the legal capacity to enter into binding contracts under applicable law. If you are using this Service on behalf of a business entity, you represent that you have the authority to bind that entity to this Agreement.
- 2.3. Geographic Restrictions.** The Service is operated from the United States. We make no representation that the Service is appropriate or available in all jurisdictions. Accessing the Service from jurisdictions where its content is illegal is prohibited.
- 2.4. Professional Users.** The Service is designed for use by professional technicians, mechanics, equipment operators, and tradespeople, as well as informed consumers. Professional users acknowledge that AI-generated diagnostic information supplements but does not replace professional judgment, training, licensing, or certification requirements applicable to their trade.

SECTION 3

Description of Service

IronMind IQ provides an artificial intelligence-powered equipment diagnostic assistance platform ('Service') accessible through mobile applications available on the Apple App Store and Google Play Store. No user account or registration is required to access the Service. The Service enables users to:

- Submit equipment fault codes, model numbers, and brand information to receive AI-generated diagnostic interpretations.
- Describe equipment problems in natural language and receive AI-generated diagnostic guidance.
- Upload photographs of equipment, instrument panels, or fault code displays for AI-assisted visual diagnosis.
- Access a database of equipment fault codes, repair procedures, and parts recommendations.
- Access links to publicly available manufacturer documentation and third-party repair resources.
- Unlock premium diagnostic features through an anonymous subscription purchased via Apple In-App Purchase or Google Play Billing.

The Service covers multiple equipment categories including but not limited to: HVAC systems, furnaces, water heaters, air conditioning units, construction equipment, lawn mowers and outdoor power equipment, generators, pressure washers, agricultural and farm equipment, forklifts, and air compressors.

SECTION 4

No Professional or Licensed Advice

CRITICAL DISCLAIMER — READ CAREFULLY

THE IRONMIND IQ SERVICE DOES NOT PROVIDE PROFESSIONAL MECHANICAL, ENGINEERING, ELECTRICAL, PLUMBING, HVAC, OR ANY OTHER LICENSED TRADE ADVICE. ALL CONTENT, AI-GENERATED RESPONSES, DIAGNOSTIC INTERPRETATIONS, REPAIR INSTRUCTIONS, AND PARTS RECOMMENDATIONS ARE PROVIDED FOR GENERAL INFORMATIONAL AND REFERENCE PURPOSES ONLY AND DO NOT CONSTITUTE PROFESSIONAL ADVICE OF ANY KIND.

4.1. Not a Substitute for Professional Services. The Service is expressly not a substitute for consulting a licensed, qualified, and insured professional technician, mechanic, electrician, plumber, HVAC technician, or engineer. You are solely responsible for determining whether professional services are required for your specific situation.

4.2. AI Limitations. Artificial intelligence technology is inherently probabilistic and may produce inaccurate, incomplete, outdated, or inapplicable responses. AI responses are generated based on training data and may not account for your specific equipment configuration, model year, geographic location, local code requirements, or individual circumstances.

4.3. Verification Required. All AI-generated diagnostic responses must be independently verified against official manufacturer documentation and reviewed by a qualified professional before any repair work is performed. Never rely solely on AI-generated guidance for safety-critical repairs.

4.4. Safety-Critical Systems. Under no circumstances should AI-generated guidance from IronMind IQ be the sole basis for performing repairs or modifications to: natural gas or propane systems; high-voltage electrical systems (above 50 volts AC); pressurized hydraulic systems; fuel systems; structural components; safety-critical machine components; or any system where improper repair could result in personal injury, death, or significant property damage.

SECTION 5

Assumption of Risk

YOU EXPRESSLY ACKNOWLEDGE, UNDERSTAND, AND AGREE THAT:

- 5.1. Voluntary Use.** Your use of the Service and any reliance on AI-generated diagnostic information is entirely voluntary and at your own risk.
- 5.2. Known Risks.** You understand and accept that equipment repair involves inherent risks including personal injury, death, property damage, and financial loss.
- 5.3. AI Output Risk.** You understand that AI-generated responses may be incorrect, misleading, incomplete, or inapplicable to your specific situation, and you accept the risk of relying on such information.
- 5.4. No Guarantee of Outcome.** IronMind IQ makes no guarantee that following AI-generated diagnostic guidance will successfully resolve any equipment problem or prevent any harm.
- 5.5. User Responsibility.** You assume full and complete responsibility for all decisions made, actions taken, and outcomes resulting from your use of the Service.
- 5.6. Indemnification of Risk.** This assumption of risk is a material inducement to IronMind IQ's provision of the Service, and is not merely incidental to this Agreement.

SECTION 6

Limitation of Liability

LIMITATION OF LIABILITY — ENFORCEABLE TO FULLEST EXTENT OF LAW

PLEASE READ THIS SECTION CAREFULLY AS IT LIMITS IRONMIND IQ'S LIABILITY TO YOU. BY USING THE SERVICE, YOU EXPLICITLY AGREE TO THESE LIMITATIONS.

- 6.1. Exclusion of Consequential Damages.** TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IRONMIND IQ, LLC, ITS MEMBERS, MANAGERS, OFFICERS, EMPLOYEES, AGENTS, CONTRACTORS, LICENSORS, AND SERVICE PROVIDERS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO: LOSS OF PROFITS; LOSS OF REVENUE; LOSS OF BUSINESS; LOSS OF DATA; PERSONAL INJURY; PROPERTY DAMAGE; EQUIPMENT DAMAGE; COST OF SUBSTITUTE SERVICES; OR ANY OTHER DAMAGES, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, STATUTE, OR ANY OTHER LEGAL THEORY, EVEN IF IRONMIND IQ HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH

DAMAGES.

6.2. Cap on Direct Liability. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IRONMIND IQ'S TOTAL CUMULATIVE LIABILITY TO YOU FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THIS AGREEMENT OR THE SERVICE SHALL NOT EXCEED THE GREATER OF: (A) THE TOTAL AMOUNT YOU PAID TO IRONMIND IQ FOR THE SERVICE IN THE TWELVE (12) MONTHS IMMEDIATELY PRECEDING THE CLAIM; OR (B) FIFTY UNITED STATES DOLLARS (\$50.00 USD).

6.3. Essential Basis. YOU ACKNOWLEDGE THAT THE LIMITATIONS OF LIABILITY IN THIS SECTION REFLECT A REASONABLE ALLOCATION OF RISK AND ARE AN ESSENTIAL ELEMENT OF THE BASIS OF THE BARGAIN BETWEEN THE PARTIES.

6.4. Jurisdictional Exceptions. Some jurisdictions do not allow the exclusion or limitation of certain damages. In such jurisdictions, our liability shall be limited to the maximum extent permitted by applicable law. Nothing in this Agreement limits liability for death or personal injury caused by gross negligence or willful misconduct, or for fraud or fraudulent misrepresentation.

6.5. Third-Party Claims. IronMind IQ shall not be liable for any claims by third parties arising from your use of the Service or your violation of this Agreement.

SECTION 7

Indemnification and Hold Harmless

7.1. Indemnification Obligation. You agree to defend, indemnify, and hold harmless IronMind IQ, LLC and its members, managers, officers, employees, agents, contractors, licensors, and service providers (collectively, 'Indemnified Parties') from and against any and all claims, damages, obligations, losses, liabilities, costs, debts, and expenses (including but not limited to attorney's fees, court costs, and settlement amounts) arising out of or relating to:

- Your use of or access to the Service.
- Your violation of any term of this Agreement.
- Your violation of any applicable law, rule, or regulation.
- Any repair, modification, or action you take on equipment based on information obtained through the Service.
- Any personal injury, death, or property damage caused by you or resulting from your use of the Service.
- Any infringement by you of any intellectual property or other right of any person or entity.
- Any dispute between you and a third party related to your use of the Service.

7.2. Cooperation. IronMind IQ reserves the right, at your expense, to assume exclusive defense and control of any matter subject to indemnification by you. You shall not settle any claim that imposes any obligation, restriction, or liability on any Indemnified Party without IronMind IQ's prior written consent.

SECTION 8

Dispute Resolution and Binding Arbitration

Arbitration Agreement

This Section contains a binding arbitration agreement and class action waiver that affects your legal rights. Please read it carefully.

- 8.1. Informal Resolution First.** Before initiating formal arbitration, you agree to first attempt to resolve any dispute informally by contacting IronMind IQ at admin@ironmindiq.com with a written description of the dispute. We will attempt to resolve the dispute informally within sixty (60) calendar days. If not resolved, either party may proceed to arbitration.
- 8.2. Binding Arbitration.** Except as set forth in Section 8.5, any dispute, claim, or controversy arising out of or relating to this Agreement or the Service shall be resolved exclusively by final, binding arbitration administered by the American Arbitration Association ('AAA') under its Consumer Arbitration Rules, available at adr.org.
- 8.3. Arbitration Location and Rules.** The arbitration shall be conducted in Hopkins County, Kentucky, USA, or by telephone or videoconference at the discretion of the arbitrator. The arbitrator's decision shall be final and binding and may be entered as a judgment in any court of competent jurisdiction.
- 8.4. CLASS ACTION WAIVER. YOU AND IRONMIND IQ EACH WAIVE ANY RIGHT TO PARTICIPATE IN A CLASS ACTION LAWSUIT, CLASS-WIDE ARBITRATION, PRIVATE ATTORNEY GENERAL ACTION, OR ANY OTHER REPRESENTATIVE OR CONSOLIDATED PROCEEDING. ALL CLAIMS MUST BE BROUGHT IN THE PARTIES' INDIVIDUAL CAPACITIES.**
- 8.5. Exceptions to Arbitration.** Either party may seek emergency injunctive or other equitable relief from a court of competent jurisdiction to prevent irreparable harm pending arbitration. Claims of intellectual property infringement may be brought in court at IronMind IQ's election.
- 8.6. Arbitration Fees.** For claims under \$10,000, IronMind IQ will pay all AAA filing, administrative, and arbitrator fees unless the arbitrator determines the claim is frivolous.
- 8.7. Opt-Out Right.** You have the right to opt out of this arbitration agreement by sending written notice to admin@ironmindiq.com within thirty (30) days of first using the Service.

SECTION 9

Service Availability and Modifications

- 9.1. No Uptime Guarantee.** IronMind IQ does not warrant or guarantee that the Service will be available at all times, uninterrupted, or error-free. We reserve the right to suspend, limit, or terminate the Service or any feature thereof at any time without notice.
- 9.2. Scheduled Maintenance.** We may periodically take the Service offline for maintenance, updates, or improvements. We will endeavor to provide advance notice through in-app notifications when practicable.
- 9.3. Offline Functionality.** Certain features, including the locally-cached fault code database, may be available offline. AI-generated diagnostic features require an active internet connection and are not available offline.
- 9.4. Service Modifications.** IronMind IQ reserves the right to modify, discontinue, or add features to the Service at any time without liability.

9.5. Force Majeure. IronMind IQ shall not be liable for any failure or delay in performance resulting from causes beyond our reasonable control.

SECTION 10

Third-Party Services and AI Provider Disclaimer

10.1. Third-Party AI Providers. The diagnostic capabilities of IronMind IQ are powered by third-party artificial intelligence application programming interfaces. As of the Effective Date, our primary AI provider is Anthropic, PBC. We may change AI providers at our discretion without notice. IronMind IQ is not responsible for the accuracy, availability, or performance of third-party AI systems.

10.2. Third-Party Links. The Service may contain links to third-party websites, manufacturer resources, ManualsLib, iFixit, parts retailers, and other external resources. IronMind IQ does not endorse, control, or take responsibility for any third-party website.

10.3. Manufacturer Disclaimer. IronMind IQ is not affiliated with, endorsed by, sponsored by, or connected to any equipment manufacturer referenced in the Service. All brand names and trademarks are the property of their respective owners and are used for nominative fair use reference purposes only.

10.4. iFixit Content. Certain repair guide content in the Service is sourced from iFixit under Creative Commons CC BY-NC-SA license. Such content is attributed to iFixit.com.

10.5. App Store Platforms. The Service is distributed through Apple, Inc.'s App Store and Google LLC's Google Play Store. IronMind IQ is not responsible for the actions, policies, or availability decisions of Apple or Google with respect to the Service.

SECTION 11

Prohibited Uses and Conduct

You agree not to use the Service to:

- Perform or advise repairs you are not qualified, licensed, or authorized to perform under applicable law.
- Circumvent safety systems, emissions controls, or mandatory equipment safeguards.
- Engage in any unlawful, fraudulent, deceptive, or harmful activity.
- Reverse engineer, decompile, disassemble, or attempt to derive source code from the application.
- Reproduce, distribute, sell, sublicense, or create derivative works of the Service or its content.
- Use automated means (bots, scrapers, crawlers) to access the Service without authorization.
- Attempt to gain unauthorized access to any portion of the Service or its infrastructure.
- Transmit malware, viruses, or other harmful code.
- Use the Service for competitive intelligence gathering against IronMind IQ.
- Violate any applicable local, state, national, or international law or regulation.

Violation of these prohibited use provisions may result in immediate termination of access without refund, reporting to law enforcement, and pursuit of all available legal remedies.

SECTION 12

Anonymous Use — No Account Required

IronMind IQ does not require users to create an account, register, or provide any personal information to access the Service. This is a deliberate design decision to protect user privacy and comply with Apple App Store guidelines.

Privacy-First Design

IronMind IQ is designed as a privacy-first application. No name, email address, password, or personal profile is required or collected at any point. Users access all features anonymously. Subscriptions are managed entirely through Apple In-App Purchase or Google Play Billing, which handle all payment identity anonymously from IronMind IQ's perspective. We never receive your name or payment information.

- 12.1. No Registration.** You may download and use IronMind IQ without creating an account or providing any personal information.
- 12.2. Anonymous Subscriptions.** Paid subscriptions are processed exclusively through Apple In-App Purchase (iOS) or Google Play Billing (Android). IronMind IQ does not receive, store, or process your name, email address, or payment card information in connection with any subscription purchase.
- 12.3. Device-Level Subscription Management.** Your subscription is tied to your Apple ID or Google account, managed entirely by Apple or Google. To manage, cancel, or restore your subscription, use your device's built-in subscription management tools.
- 12.4. No Account Termination.** Because no accounts exist, there is no account suspension or termination process. IronMind IQ may restrict access to the Service at the application level for users who violate this Agreement through technical means.

SECTION 13

User-Generated Content and Feedback

- 13.1. Anonymous User Content.** Any content you submit to the Service — including equipment queries, photographs, and feedback — is submitted anonymously. We do not link submitted content to any personal identity.
- 13.2. License to Content.** By submitting content, you grant IronMind IQ a worldwide, non-exclusive, royalty-free license to use, process, display, and analyze your anonymously submitted content solely for the purpose of providing and improving the Service.
- 13.3. Content Standards.** You represent and warrant that any content you submit: (a) does not infringe any third-party intellectual property rights; (b) does not contain personally identifiable information of third parties without consent; (c) is not false, misleading, or defamatory; and (d) complies with all applicable laws.
- 13.4. No Sensitive Data.** Do not submit to the Service any government identification numbers, financial account information, protected health information, or login credentials for other services.

SECTION 14

Disclaimer of Warranties

DISCLAIMER OF WARRANTIES

THE SERVICE IS PROVIDED 'AS IS' AND 'AS AVAILABLE' WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IRONMIND IQ EXPRESSLY DISCLAIMS ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO: IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, TITLE, ACCURACY, AND QUIET ENJOYMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE, OR THAT DEFECTS WILL BE CORRECTED. WE DO NOT WARRANT THE RESULTS OBTAINED FROM USING THE SERVICE OR THE ACCURACY OF ANY AI-GENERATED CONTENT.

Privacy-First Architecture — Version 3.0 Update

IronMind IQ v3.0 operates under a no-registration, no-account model. We do not collect name, email address, password, or any personal identifier from users. This section reflects that updated data practice. All data described below is either non-personal, device-level technical data, or anonymously submitted diagnostic content.

SECTION 15

Information We Collect

15.1 Limited Technical Data Collected Automatically

Because IronMind IQ requires no account and no registration, the personal data we collect is minimal. The following technical data may be collected automatically for the purpose of app stability, performance, and fraud prevention:

- **Device Information:** Device type, operating system version, and screen resolution — used for compatibility and display optimization. This data is not linked to any personal identity.
- **Crash and Diagnostic Data:** Anonymous crash reports and performance metrics collected to identify and resolve technical issues. This data contains no personal identifiers.
- **Anonymous Usage Patterns:** Aggregate data about which features are accessed most frequently — used to improve the Service. This data is collected in aggregate and cannot identify individual users.
- **Network Connectivity Status:** Whether the device is online or offline — used to determine which features to serve. IP addresses are not logged or stored.

15.2 Anonymously Submitted Diagnostic Content

When you use the diagnostic features of the Service, the following content is submitted anonymously:

- **Equipment Query Data:** Equipment brand, model number, fault codes, and natural language problem descriptions you enter. This content is not linked to any personal identity.
- **Photographs:** Images you voluntarily upload through the photo diagnosis feature. Photos are transmitted anonymously and are not linked to any personal identity. See Section 18 for full photo data handling practices.
- **Feedback:** Ratings or corrections you provide about AI responses — submitted anonymously.

15.3 What We Do NOT Collect

Data We Never Collect

IronMind IQ does NOT collect: name; email address; password; payment card information; precise GPS or location coordinates; contacts or address book; calendar data; health or biometric data; government identification numbers; racial or ethnic origin; political or religious beliefs; or trade union membership. No user account is created. No personal profile is built. We never sell, rent, or lease any data to third parties for marketing or advertising purposes.

SECTION 16

How We Use Information

We use the minimal technical data and anonymous diagnostic content we collect for the following purposes only:

- Delivering AI diagnostic responses to your equipment queries.
- Improving AI model accuracy using aggregated, de-identified diagnostic content.
- Detecting and preventing fraud, abuse, and security incidents at the device level.
- Resolving technical issues and crashes using anonymous diagnostic reports.
- Understanding aggregate feature usage to guide product development.
- Complying with applicable laws and legal processes.

We do not use any data for advertising, marketing, behavioral profiling, or cross-context tracking. We do not use individually identifiable photographs to train AI models.

SECTION 17

AI and Machine Learning Data Practices

AI DATA PROCESSING DISCLOSURE

When you submit equipment queries or photographs, that anonymous content is transmitted to third-party AI processors (currently Anthropic, PBC) for response generation. No personal identifiers are included in transmissions. We contractually require AI processors to: process data only for query response purposes; not use your data to train general-purpose AI models without disclosure; maintain appropriate security standards; and delete query data per their published retention policies.

AI-generated diagnostic responses are probabilistic and may contain errors. All AI responses must be independently verified by a qualified technician before any repair work is performed. Report inaccurate or potentially dangerous AI responses immediately to admin@ironmindiq.com.

SECTION 18

Photo Upload and Image Data

- Images are transmitted anonymously over encrypted connections (TLS 1.3 minimum) to AI processors for analysis.
- Images are NOT stored on IronMind IQ servers. They are processed in memory and discarded immediately after the diagnostic response is generated.
- No image is linked to any personal identity at any point in the processing pipeline.
- We do not use uploaded images to train AI models.
- Camera and photo library access are optional permissions. All core text-based features function without camera access.

- Do not upload images containing faces, license plates, personal documents, or other sensitive personal information.

SECTION 19

Information Sharing and Disclosure

IronMind IQ does not sell personal information because we do not collect personal information. The limited anonymous technical and diagnostic data we collect is shared only with:

- AI Service Providers: Anonymous diagnostic queries are transmitted to AI processors (Anthropic, PBC) for response generation, bound by data processing agreements.
- Cloud Infrastructure Providers: Anonymous crash and performance data may be processed by cloud infrastructure providers (such as Supabase) bound by data processing agreements.
- Law Enforcement: Anonymous device-level data may be shared when required by valid legal process.
- Successor Entities: In a merger or acquisition, data practices will be disclosed to users in advance.

SECTION 20

Data Retention and Deletion

Because IronMind IQ does not collect personal information or create user accounts, traditional account deletion processes do not apply. The following retention practices govern our minimal data collection:

Data Type	Retention Period	Notes
Anonymous diagnostic queries	Session only — not stored after response	Transmitted to AI processor and discarded
Uploaded photographs	Immediately discarded after AI response	Never stored on our servers
Anonymous crash logs	90 days	No personal identifiers included
Aggregate usage statistics	24 months (aggregate only)	Cannot identify individual users
Subscription transaction records	7 years (held by Apple/Google, not us)	We receive no personal payment data

Because no personal data is stored by IronMind IQ, there is no personal data deletion request process. If you have a data-related inquiry, contact admin@ironmindiq.com.

SECTION 21

Data Security

- All data in transit is encrypted using TLS 1.3 or higher.
- No personal credentials (name, email, password) are stored because no account system exists.
- Anonymous diagnostic content is processed in memory and not written to persistent storage.
- Access to any retained anonymous technical data is restricted to personnel with documented business need.

- We maintain security monitoring and incident response procedures.
- In the event of a security incident, we will notify relevant authorities as required by applicable law.

SECTION 22

Your Privacy Rights

Because IronMind IQ does not collect personal information or create user profiles, most traditional privacy rights requests (access, correction, deletion of personal data) are not applicable — there is no personal data to access, correct, or delete.

Privacy by Design

IronMind IQ's strongest privacy protection is architectural: we never collect personal information in the first place. You cannot be identified in our systems because we have no record of who you are. This is intentional.

You retain the following rights where applicable:

- Right to Opt-Out of Analytics: You may disable anonymous usage analytics through your device privacy settings.
- Right to Revoke Camera Permission: Revoke camera access at any time through device settings.
- Right to Lodge a Complaint: You may lodge a complaint with your local data protection authority.
- Right to Information: Contact admin@ironmindiq.com for any privacy-related questions.

SECTION 23

Children's Privacy — COPPA Compliance

COPPA — CHILDREN UNDER 13

IronMind IQ is NOT directed at children under 13. We do not knowingly collect personal information from children under 13. Because our app requires no registration and collects no personal data, children under 13 cannot submit personal information to us. If you believe a child under 13 has submitted content through the Service, contact admin@ironmindiq.com immediately.

SECTION 24

International Data Transfers

IronMind IQ is operated from the United States. Anonymous diagnostic queries may be transmitted to AI processors located in the United States. Because we do not collect personal data, international data transfer regulations under GDPR and similar frameworks have limited applicability. Any anonymous technical data processed internationally is handled pursuant to appropriate data processing agreements.

SECTION 25

Third-Party Links and Services

The Service contains links to third-party websites and resources including manufacturer documentation portals, ManualsLib, and iFixit. IronMind IQ does not control and is not responsible for third-party privacy practices. iFixit content is licensed under Creative Commons CC BY-NC-SA and attributed accordingly.

SECTION 26

Platform-Specific Disclosures

Apple App Store Specific:

- IronMind IQ does NOT use the Apple Advertising Identifier (IDFA) and does not track users across apps or websites for advertising purposes.
- The ATT permission prompt is not displayed as tracking is not performed.
- No user registration or login is required. No personal data is collected from iOS users.
- All iOS subscriptions are processed exclusively through Apple In-App Purchase. IronMind IQ does not receive your Apple ID, name, or payment information.
- iOS permissions requested: Camera (optional), Photo Library (optional), Internet Access (required for AI features), Push Notifications (optional).
- Data linked to you: None. Data not linked to you: Device identifiers (crash reporting), anonymous usage data.

Google Play Store Specific:

- All Android subscriptions are processed exclusively through Google Play Billing. IronMind IQ does not receive your Google account information or payment data.
- No user registration or account creation is required or available.
- Data is encrypted in transit. User data is not sold. User data is not used for advertising.
- Android permissions: INTERNET (required for AI features), CAMERA (optional), READ_MEDIA_IMAGES (optional), POST_NOTIFICATIONS (optional), ACCESS_NETWORK_STATE (required for offline mode detection).
- IronMind IQ is rated 17+ on Google Play and does not participate in the Designed for Families program.

SECTION 27

State-Specific Privacy Rights

California Residents (CCPA/CPRA):

IronMind IQ does not sell personal information. IronMind IQ does not collect personal information as defined by CCPA/CPRA because no account registration is required and no personal identifiers are collected. California residents' CCPA/CPRA rights are satisfied by our privacy-first no-registration architecture. IronMind IQ does not disclose personal information to third parties for direct marketing.

European Economic Area Residents (GDPR):

Because IronMind IQ does not collect personal data as defined by GDPR (no name, email, IP logging, or persistent identifiers linked to individuals), the extensive GDPR rights framework (Articles 15-22) has limited applicability. Anonymous crash data and aggregate usage statistics do not constitute personal data under GDPR. EEA residents with questions may contact admin@ironmindiq.com.

Virginia, Colorado, Connecticut, Utah, Texas, and Other States:

Residents of states with enacted comprehensive privacy legislation are protected by our privacy-first no-registration model. Because we do not collect, process, or store personal data as defined by these laws, opt-out rights for targeted advertising, sale of personal data, and profiling do not apply — we do not engage in these activities.

SECTION 28

License Grant

28.1. Personal License. Subject to your compliance with this Agreement and payment of applicable subscription fees where applicable, IronMind IQ grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to download, install, and use the IronMind IQ application on mobile devices that you own or control, solely for your personal or professional equipment diagnostic use.

28.2. No Commercial Redistribution. This license does not permit you to use IronMind IQ as part of a commercial service offering or resell access to the Service.

28.3. Apple and Google Platforms. For iOS, this license is subject to Apple's Licensed Application End User License Agreement. For Android, this license is subject to Google Play's Terms of Service.

SECTION 29

License Restrictions

You shall not, directly or indirectly:

- Reverse engineer, disassemble, decompile, or attempt to derive the source code of the application.
- Modify, translate, adapt, or create derivative works based on the application or its content.
- Copy, reproduce, distribute, publish, or perform the application or any portion thereof.
- Rent, lease, lend, sell, sublicense, assign, or otherwise make available the application to any third party.
- Remove, alter, or obscure any proprietary notices or marks on the application.
- Use the application for benchmarking or competitive analysis purposes.
- Use the application to develop a competing product or service.
- Circumvent, disable, or interfere with security-related features of the application.
- Use the application in violation of any applicable law or regulation.

SECTION 30

Ownership and Reservation of Rights

30.1. Company Ownership. The IronMind IQ application, including all software code, algorithms, databases, content, graphics, user interfaces, and all modifications and enhancements thereto, is owned by IronMind IQ, LLC and is protected by United States and international intellectual property laws.

30.2. No Transfer of Ownership. This EULA grants you a license to use the application. It does not transfer any title, ownership, or intellectual property rights to you.

30.3. Third-Party Components. The application may include third-party software components and licensed content subject to their respective licenses. A list is available at admin@ironmindiq.com upon request.

SECTION 31

Updates and Changes to the Application

31.1. Updates. IronMind IQ may develop updates, patches, bug fixes, or enhancements to the application. You agree to install available updates, which may be required to continue using the Service.

31.2. Changed Features. Updates may add, modify, or remove features. IronMind IQ is not obligated to maintain any particular feature or functionality indefinitely.

SECTION 32

License Termination

32.1. Termination by IronMind IQ. This license and your right to use the application terminate automatically without notice if you breach any provision of this Agreement.

32.2. Effect of Termination. Upon termination, you must immediately cease all use of the application and delete all copies from your devices.

32.3. Survival. Sections 6 (Limitation of Liability), 7 (Indemnification), 8 (Arbitration), 14 (Disclaimer of Warranties), and all intellectual property provisions survive termination.

SECTION 33

Export Compliance

The application may be subject to United States export control laws. You represent and warrant that you are not located in a country subject to a U.S. government embargo and are not listed on any U.S. government list of prohibited parties.

PART IV — SUBSCRIPTION AND BILLING TERMS

SECTION 34

Subscription Plans and Pricing

IronMind IQ offers anonymous subscription-based access to premium features. No account or personal information is required to subscribe. Current subscription plans and pricing are displayed within the application prior to purchase.

Plan	Description	Access Level
Free Access	Core diagnostic features available at no charge to all users	Basic fault code lookup and AI diagnosis
Monthly Subscription	Recurring monthly premium access billed through Apple or Google	Full premium feature access including Machine Scanner
Annual Subscription	Recurring annual premium access at reduced monthly rate	Full premium feature access at reduced rate
Dealer/Enterprise Tier	Multi-device or white-label access for businesses	Custom pricing and features

SECTION 35

Free Trial Terms

35.1. Trial Period. IronMind IQ may offer a free trial period of 7, 14, or 30 days as specified at the time of purchase. The trial duration is disclosed before confirmation.

35.2. No Personal Information Required. Free trials are initiated anonymously through Apple In-App Purchase or Google Play Billing. No name, email, or personal information is required or collected by IronMind IQ.

35.3. Automatic Conversion. Unless you cancel before the trial end date, your trial will automatically convert to a paid subscription at the then-current subscription rate.

35.4. One Trial Per Device. Free trials are governed by Apple and Google policies and are generally available once per Apple ID or Google account.

SECTION 36

Automatic Renewal

36.1. Auto-Renewal. All paid subscriptions automatically renew for successive periods equal to the original subscription period unless cancelled before the renewal date.

36.2. Renewal Charges. Renewal charges are applied to your payment method on file with Apple or Google within 24 hours before the end of the current billing period.

36.3. Renewal Notice. IronMind IQ will endeavor to provide advance notice of upcoming renewal charges via in-app notification.

SECTION 37

Cancellation Policy

37.1. How to Cancel — iOS. Settings > [Your Name] > Subscriptions > IronMind IQ > Cancel Subscription. Must be completed at least 24 hours before the next renewal date.

37.2. How to Cancel — Android. Google Play Store > Profile > Payments and subscriptions > Subscriptions > IronMind IQ > Cancel. Must be completed at least 24 hours before the next renewal date.

37.3. Effect of Cancellation. Upon cancellation, your subscription access continues until the end of the current paid period. No pro-rated refund is issued for unused time unless required by law.

37.4. No Account Impact. Cancelling your subscription has no impact on any account because no account exists. Access to free features continues after cancellation.

SECTION 38

Refund Policy

38.1. General Non-Refundability. All subscription fees are generally non-refundable. Subscription fees are earned upon payment.

38.2. Exceptional Circumstances. IronMind IQ may, at its sole discretion, issue refunds in exceptional circumstances including documented technical failure preventing access for more than 72 consecutive hours, or billing errors.

38.3. Apple App Store Refunds. Refund requests for App Store purchases must be submitted directly to Apple at reportaproblem.apple.com. IronMind IQ has no authority to process App Store refunds.

38.4. Google Play Refunds. Refund requests for Google Play purchases must be submitted to Google at play.google.com/store/account/subscriptions.

38.5. Consumer Protection Laws. Nothing in this refund policy limits rights you may have under applicable consumer protection legislation.

SECTION 39

Platform Billing — Apple App Store

Apple Payment Compliance Notice

In accordance with Apple App Store Review Guidelines Section 3.1.1, all digital content and subscription purchases within the iOS version of IronMind IQ are processed exclusively through Apple In-App Purchase. IronMind IQ does not reference, promote, or link to any alternative payment method within the iOS application. This includes Stripe, PayPal, credit card processing, or any external checkout flow.

SECTION 40

Platform Billing — Google Play Store

Google Play Billing Compliance Notice

In accordance with Google Play Developer Program Policies, all digital content and subscription purchases within the Android version of IronMind IQ are processed exclusively through Google Play Billing. IronMind IQ does not reference, promote, or link to alternative payment methods for in-app purchases within the Android application.

SECTION 41

Price Changes

IronMind IQ reserves the right to change subscription prices at any time. Price changes will be communicated at least 30 days in advance via in-app notification. Continued use of the Service after a price change constitutes acceptance of the new price.

SECTION 42

No User Account — Data Minimization Commitment

42.1. No Personal Data Collected. Because IronMind IQ requires no registration and creates no user account, no personal data is collected from users. There is no personal data to own, port, or request deletion of.

42.2. Anonymous Content. Diagnostic queries and photographs you submit are anonymous and not linked to any personal identity. IronMind IQ does not claim ownership of your anonymous diagnostic content beyond the limited processing license described in Section 13.

42.3. Commitment to Minimization. IronMind IQ commits to maintaining a data minimization approach as a core architectural principle. Any future changes to data collection practices will be disclosed prominently and this Agreement will be updated accordingly.

SECTION 43

Company Intellectual Property

43.1. Application. The IronMind IQ application, including all software, code, algorithms, artificial intelligence models, user interfaces, graphics, design elements, and documentation, is the exclusive intellectual property of IronMind IQ, LLC.

43.2. Fault Code Database. The structured fault code database, repair procedure content, parts recommendation data, and all original compilations of diagnostic information created by IronMind IQ are proprietary works protected by copyright and trade secret law.

43.3. Brand Assets. The IronMind IQ name, logo, taglines, and all associated brand elements are proprietary trademarks of IronMind IQ, LLC. Unauthorized use is strictly prohibited.

43.4. AI-Generated Output. AI-generated diagnostic responses produced by the Service are the property of IronMind IQ, LLC to the extent protectable under applicable law. You are granted a personal, non-commercial license to use AI-generated responses for your own equipment diagnosis and repair purposes only.

SECTION 44

Aggregated and Derived Data Rights

44.1. Company Rights to Aggregated Data. IronMind IQ owns all aggregated, anonymized, and de-identified data derived from Service usage, including statistical patterns in fault code searches, aggregate equipment failure data, and AI model performance metrics. This data cannot identify any individual user.

44.2. No Individual Attribution. Aggregated and derived data will never be used to identify, contact, or target individual users.

44.3. Commercial Use of Insights. IronMind IQ may use derived insights and aggregated data for commercial purposes including publication, licensing, and business development.

SECTION 45

Feedback and Suggestions

If you provide IronMind IQ with feedback, suggestions, ideas, or recommendations regarding the Service ('Feedback'), you hereby assign to IronMind IQ all right, title, and interest in and to such Feedback, including all intellectual property rights therein. IronMind IQ may use Feedback for any purpose without compensation, attribution, or restriction.

SECTION 46

Brand and Trademark Usage

IronMind IQ references third-party equipment manufacturer names, brand names, model numbers, and trademarks in the Service under the doctrine of nominative fair use for the purpose of identifying equipment for diagnostic reference. Such references do not imply affiliation, sponsorship, or endorsement by any manufacturer. All third-party trademarks remain the property of their respective owners.

SECTION 47

Governing Law and Jurisdiction

47.1. Governing Law. This Agreement shall be governed by and construed in accordance with the laws of the Commonwealth of Kentucky, United States of America, without regard to its conflict of law principles.

47.2. Jurisdiction for Court Matters. For matters not subject to arbitration under Section 8, the parties consent to the exclusive jurisdiction and venue of the state and federal courts located in Hopkins County, Kentucky, USA.

47.3. International Users. Users in jurisdictions with mandatory local consumer protection or privacy laws retain rights under such laws that cannot be contractually waived.

SECTION 48

Severability

If any provision of this Agreement is held to be invalid, illegal, or unenforceable, such provision shall be modified to the minimum extent necessary to make it enforceable, or if it cannot be so modified, it shall be severed. The remaining provisions shall remain in full force and effect.

SECTION 49

Waiver

No failure or delay by IronMind IQ in exercising any right, power, or remedy under this Agreement shall operate as a waiver thereof. No waiver shall be effective unless made in writing and signed by an authorized representative of IronMind IQ.

SECTION 50

Entire Agreement

This Agreement, comprising all six Parts herein, constitutes the entire agreement between you and IronMind IQ with respect to the Service and supersedes all prior and contemporaneous agreements, negotiations, representations, and understandings between the parties.

SECTION 51

Changes to This Agreement

- 51.1.** Right to Modify. IronMind IQ reserves the right to modify this Agreement at any time. The current version will always be available within the App and at ironmindiq.com/legal.
- 51.2.** Notice of Material Changes. For material changes, we will provide at least 30 days advance notice via prominent in-app notification requiring affirmative acknowledgment before continued use.
- 51.3.** Non-Material Changes. Clarifications and typographical corrections may be made without advance notice.
- 51.4.** Acceptance of Changes. Continued use of the Service after the effective date of any change constitutes acceptance.

SECTION 52

Contact Information

Contact Purpose	Method
All Inquiries — Privacy, Support, Legal, Security	admin@ironmindiq.com
Website	ironmindiq.com
Mailing Address	IronMind IQ, LLC Madisonville, Kentucky, USA
Response Time — General Support	3-5 business days
Response Time — Privacy Requests	30 calendar days
Response Time — Security Incidents	24-48 hours
Response Time — Legal Notices	10 business days

AGREEMENT ACKNOWLEDGMENT

This Enterprise Legal Stack v3.0 reflects IronMind IQ's updated privacy-first, no-registration architecture. No account creation, no personal data collection, fully anonymous usage.

Satisfies requirements of Apple App Store, Google Play Store, CCPA/CPRA, GDPR, COPPA, E-SIGN Act, and applicable U.S. federal and state law.

IronMind IQ, LLC | Madisonville, Kentucky, USA

admin@ironmindiq.com | ironmindiq.com/legal

